

# **CALIFORNIA EMISSION WARRANTY**

## **RAM 2500/3500 DIESEL**

### **YOUR WARRANTY RIGHTS AND OBLIGATIONS (APPLIES ONLY TO VEHICLES CERTIFIED FOR SALE AND REGISTERED IN THE STATE OF CALIFORNIA)**

The California Air Resources Board is pleased to explain the emission control system warranty on your 2022 model vehicle. In California, new motor vehicles must be designed, built and equipped to meet the state's stringent anti-smog standards. FCA US LLC ("FCA US") must warrant the emission control system on your vehicle for the periods of time listed in this booklet, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the catalytic converter or Powertrain Control Module (PCM). Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, FCA US LLC will repair your vehicle at no cost to you, including diagnosis, parts and labor.

As part of your vehicle purchase, FCA US LLC supplied an electronic booklet entitled "Warranty Information". Some or all of your warranty rights and obligations are set forth there.

The emission warranty statement specified in this booklet applies only to vehicles certified for sale and registered in the state of California or in one of the following states:

Colorado	Massachusetts	Pennsylvania
Connecticut	New Jersey	Rhode Island
Delaware	New York	Vermont
Maine	Oregon	Washington
Maryland		

In addition, if your vehicle is a model certified as a Transitional Zero Emission Vehicle (TZEV), you are entitled to the warranty rights and obligations set forth in this booklet, if your vehicle was certified for sale and registered in California or one of the following states:

Connecticut	Massachusetts	Oregon
Maine	New Jersey	Rhode Island
Maryland	New York	Vermont

Note that the applicability of the California Emission Warranty to your vehicle depends on the state where your vehicle was certified for sale and was registered.

## OWNER'S WARRANTY RESPONSIBILITIES

As the vehicle owner, you are responsible for the performance of the **required maintenance listed in your Owner's Manual**. FCA US LLC recommends that you retain all receipts covering maintenance on your vehicle, but FCA US LLC cannot deny warranty solely for the lack of receipts or for your failure to substantiate the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Chrysler, Dodge, Jeep® or Ram dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days**.

As the vehicle owner, you should also be aware that FCA US LLC may deny your warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact one of the following for assistance:

**FCA US LLC Customer Assistance Center**

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

866-726-4636

**California Air Resources Board**

9480 Telstar Avenue, Suite 4

El Monte, CA 91731

A warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point.

Prior to the expiration of the applicable warranty, owner must give notice of any warranted emission control failure to an authorized Chrysler, Dodge, Jeep® or Ram dealer and deliver the vehicle to such facility for repair.

Owner is responsible for incidental costs such as: communication expenses, meals, and lodging incurred by owner or employee of owner as a result of a warrantable condition.

Owner is responsible for "downtime" expenses, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a warrantable condition.

# GETTING SERVICE UNDER THE CALIFORNIA EMISSION WARRANTY

## A. What To Do If You Fail A Smog Check

If a vehicle fails a state smog check test during the coverage period, FCA US LLC will repair the vehicle so that it will pass a state smog check retest. The owner should take the vehicle to any authorized Chrysler, Dodge, Jeep® or Ram dealer for warranty repairs and give a copy of the failed smog check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, FCA US LLC must repair the vehicle free of charge.

## B. What To Do To Get Warranty Service

To get warranty service, even if you are traveling, take your vehicle to any Chrysler, Dodge, Jeep® or Ram dealer. FCA US LLC recommends that you take the vehicle to a dealer who sells the same make of vehicle as yours. That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

## C. Emergency Emission Warranty Service

If you need emergency service under this warranty and a Chrysler, Dodge, Jeep® or Ram dealer is not readily available, you may have your vehicle repaired by anyone using any brand of repair parts.

Before FCA US LLC will reimburse you for emergency repairs under this warranty, you will have to provide FCA US LLC with details on why the situation was an emergency and why dealer service was unavailable.

Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair cannot be completed within 30 days.

However, FCA US LLC recommends that you do the following before having repairs made:

- Contact the FCA US LLC Customer Assistance Center and ask for help with California Emission Warranty service.
- The Customer Assistance Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you are going to use an independent servicing dealer, make arrangements during your first contact with the Customer Assistance Center for reimbursement of emergency repairs including labor and diagnosis. You will need to get and keep the replaced parts, as well as the original invoice marked “paid”. Replaced parts and paid invoices must be presented to the FCA US LLC Customer Assistance Center as a condition of reimbursement for emergency repairs not performed by a Chrysler, Dodge, Jeep® or Ram authorized dealer.
- You should review with the Customer Assistance Center any questions you have about the California Emission Warranty. Reimbursement for parts will be based on the suggested retail price. Reimbursement for labor will be based on FCA US LLC's recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you have the work done.

## **D. How To Get More Information**

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

### **FCA US LLC Customer Assistance Center**

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

866-726-4636

### **California Air Resources Board**

9480 Telstar Avenue, Suite 4

El Monte, CA 91731

## **MANUFACTURER'S WARRANTY COVERAGE**

### **Parts And Performance Covered For Five Years Or 50,000 Miles, Whichever Occurs First**

If any emission-related part on your truck is defective, the part will be repaired or replaced by FCA US LLC. This is your SHORT-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY.

Federal law requires FCA US LLC to warranty that if any emission-related part on your vehicle is defective, FCA US LLC will repair or replace the part. The repair or replacement will be made at no cost to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

In addition, if your vehicle fails a smog check inspection, FCA US LLC will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection.

Your emission control system may include parts such as the catalytic converter or Powertrain Control Module (PCM). Also included may be hoses, belts, connectors and other emission-related assemblies. Please refer to the federal warranty book.

FCA US LLC also warrants that every part listed below, if installed as original equipment, is free from defects.

These parts are:

Active Grille Shutter	EGR Pressure Sensing Tube	Intake Manifold
Anti-lock Brake System (ABS) Speed Sensor	EGR Temperature Sensor	Mass Airflow Sensor
Accelerator Pedal Assembly	EGR Tube	NOx Sensor (downstream)

Accelerator Pedal Position Sensor	EGR Valve	NOx Sensor (upstream)
Air Throttle Valve	Emissions Label (VECI or engine data plate)	Intake Air Heater
Ambient Temperature Sensor	Engine Coolant Temperature Sensor	Oil Pressure Switch
Camshaft	Exhaust Manifold/Single	Oxidation Catalyst/Particulate Filter Assembly (DOC/DPF)
Camshaft Position Sensor	Exhaust Pressure Sensor	Particulate Matter Sensor
Charge Air Cooler (CAC)	Exhaust Temperature Sensor	Powertrain Control Module (PCM)
Crankcase Breather Element	Fuel Pressure Relief Valve	Selective Catalytic Reduction Catalyst Assembly (SCR/AMOX)
Crankcase Pressure Sensor	Fuel Pressure Regulator	TBAP Sensor
Crankshaft Position Sensor	Fuel Pump - High Pressure	TMAP Sensor
Diesel Exhaust Fluid (DEF) Flange Module	Fuel Rail Assembly	Transmission Control Module (TCM)
DEF Injector	Fuel Rail Pressure Sensor	Turbocharger
Differential Pressure Sensor (DPF)	Fuel Injector	Turbocharger Actuator
Exhaust Gas Recirculation (EGR) Bypass Valve	Injector Fuel Supply Line	Turbocharger Speed Sensor
EGR Cooler	Injector Connector	Urea Tank Assembly (Includes Pump, Uqs, Level Sensor, Heater)

**NOTE:**

The following list of parts is only for when replacement is required to remedy a Malfunction Indicator Light (MIL) illumination.

ABS Control Module	Crosshead (Valvetrain)	Intake/Exhaust Valves
Air Cleaner Duct	Cylinder Head Gasket Cover	Push Rod and Tube
Air Cleaner	Driver Door Module	Transmission Shift Lever
Air Inlet Adapter Duct	Engine Compartment Wiring Harness	Transmission Wiring Harness
Air Intake Relay	Engine Thermostat	Turbocharger Gasket
Ambient Air Duct	Exhaust Manifold Gasket	Turbocharger to Charge Air Cooler Hose
Battery	Engine Fan Assembly	Urea Tank Harness
Battery and Starter Wiring Harness	Fuel Lift Pump in Fuel Tank	Urea Tank Supply Line Bundle
Body Control Module (BCM)	Fuel Return Line (to tank)	Valve Rocker Arm
Crankcase Breather Cover	Fuel Supply Line (tank)	Valve Spring
Crankcase Breather Tube	Fuses	Vehicle System Interface Module
Crankshaft Damper	Instrument Cluster	Water Inlet Tube

## **Parts Covered For Seven Years Or 70,000 Miles, Whichever Occurs First**

Where a warrantable condition exists on a long-term emission-related part, FCA US LLC will repair your truck at no cost to you including diagnosis, parts and labor. This is your **LONG-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY**.

FCA US LLC also warrants that every part listed below, if installed as original equipment, is free from defects.

Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the Owner's Manual.

These parts are:

Air Throttle Valve	Exhaust Manifold/Single	Intake Manifold
Camshaft	Exhaust Manifold Gasket*	Intake/Exhaust Valves*
Charge Air Cooler	Fuel Injector	NOx Sensor (upstream)
Crankcase Breather Cover*	Fuel Pressure Regulator	Oxidation Catalyst/Particulate Filter Assembly (DOC/DPF)
Cylinder Head Cover Gasket*	Fuel Pressure Relief Valve	Powertrain Control Module (PCM)
Diesel Exhaust Fluid (DEF) Flange Module	Fuel Pump - High Pressure	Selective Catalytic Reduction Catalyst Assembly (SCR/AMOX)

Exhaust Gas Recirculation (EGR) Bypass Valve	Fuel Rail Assembly	Transmission Control Module (TCM)
EGR Cooler	Fuel Rail Pressure Sensor	Turbocharger
EGR Tube	Vehicle System Integration Module*	Turbocharger Actuator
EGR Valve	Instrument Cluster*	Urea Tank Assembly (Includes Pump, UQS, Level Sensor, Heater)
Engine Compartment Wiring Harness*	Intake Air Heater	

\* Where replacement is required only to remedy a Malfunction Indicator Light (MIL) illumination.

## Replacement Parts

FCA US LLC recommends that any service parts used for maintenance, repair or replacement of emission control systems be new, genuine FCA US LLC/Mopar® or approved rebuilt parts and assemblies, and that the vehicle be serviced by an authorized Chrysler, Dodge, Jeep® or Ram dealer. The owner may elect to have maintenance, replacement or repair of the emission control parts performed by a facility other than an authorized Chrysler, Dodge, Jeep® or Ram dealer, and may elect to use parts other than new genuine FCA US LLC/Mopar® or approved rebuilt parts and assemblies for such maintenance, replacement or repair; however, the cost of such service or parts and subsequent failures resulting from such service or parts will not be covered under this California Emission Warranty, except for emergency repairs as described below.

## **FCA US LLC Responsibilities**

The warranty coverage begins when the vehicle is put into use.

Repairs and service will be performed by any authorized Chrysler, Dodge, Jeep® or Ram dealer using new, genuine FCA US LLC/Mopar® or approved rebuilt parts and assemblies. FCA US LLC will repair any of the emission control parts found by FCA US LLC to be defective with no cost for parts or labor, including diagnosis which results in the determination that there has been a failure of a warranted emission control part.

## **Warranty Limitations**

FCA US LLC is not responsible for failures or damage resulting from what FCA US LLC determines to be abuse or neglect, including, but not limited to: operation without adequate coolants or lubricants; overfueling; overspeeding; lack of maintenance of cooling, lubricating or intake systems; improper storage, starting, warm-up, run-in or shut down practices; or unauthorized modifications to the engine. FCA US LLC is also not responsible for failures caused by incorrect oil or fuel or by water, dirt or other contaminants in the fuel or oil.

FCA US LLC is not responsible for failures resulting from improper repair or the use of parts which are not genuine FCA US LLC/Mopar® or approved parts.

FCA US LLC is not responsible for the material and labor costs of emission control parts and assemblies replaced during scheduled maintenance of the truck as specified in the Owner's Manual.

**THIS WARRANTY, TOGETHER WITH THE EXPRESS COMMERCIAL WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY FCA US LLC. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

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