

California Emission Warranty

Your Warranty Rights and Obligations (Applies Only to Vehicles Certified for Sale and Registered in the State of California)

Gasoline Engine Trucks

The California Air Resources Board is pleased to explain the emission control system warranty on your 2016 model vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. FCA US LLC ("FCA US") must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, FCA US will repair your vehicle at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

For 5 years or 50,000 miles, whichever first occurs:

1. If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by FCA US to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
2. If any emission-related part on your vehicle is defective, the part will be repaired or replaced by FCA US. This is your short-term emission control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

– As the vehicle owner, you are responsible for the performance of the **required maintenance listed in your owner's manual.** FCA US recommends that you retain all receipts covering maintenance on your vehicle, but FCA US cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

– You are responsible for presenting your vehicle to a Business Link dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days.**

– As the vehicle owner, you should also be aware that FCA US may deny your warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Ram Customer Assistance Center at (866) 726-4636 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731.

A. Parts and Performance Covered for 5 Years or 50,000 Miles, Whichever Occurs First

California law requires FCA US to warrant that if any emission-related part on your vehicle is defective, FCA US will repair or replace the part. The repair or replacement will be made at no charge to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

In addition, if your vehicle fails a smog check inspection, FCA US will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

6.7L Diesel Engine Trucks

Products Warranted

This Emission Control System Warranty applies to Diesel Engine Medium Duty Trucks certified with the California Air Resources Board beginning with the 2016 model year, marketed by FCA US LLC ("FCA US"), and registered in California for use in Medium Duty Vehicle applications.

Your Warranty Rights and Obligations

The California Air Resources Board and FCA US, are pleased to explain the emission control system warranty on your 2016 model truck. In California, new motor trucks must be designed, built and equipped to meet the State's stringent anti-smog standards.

FCA US must warrant the emission control system on your truck for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your truck.

Your emission control system may include parts such as the engine electronic control module. Also included may be hoses, connectors and other emission-related assemblies.

Where a warrantable condition exists, FCA US will repair your truck at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

Ram 4500/5500 Diesel

For 5 years or 100,000 miles, whichever first occurs:

1. If any emission-related part on your truck is defective, the part will be repaired or replaced by FCA US. This is your SHORT-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

As the truck owner, you are responsible for the performance of the **required maintenance listed in your owner's manual.** FCA US recommends that you retain all receipts covering maintenance on your truck, but FCA US cannot deny warranty solely for the lack of receipts or for your failure to substantiate the performance of all scheduled maintenance.

You are responsible for presenting your truck to a Business Link dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days.**

As the truck owner, you should also be aware that FCA US may deny your warranty coverage if your truck or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Ram Customer Assistance Center at (866) 726-4636 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731.

A warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point.

Prior to the expiration of the applicable warranty, Owner must give notice of any warranted emission control failure to an authorized Business Link dealer and deliver the truck to such facility for repair.

Owner is responsible for incidental costs such as: communication expenses, meals, lodging incurred by Owner or employee of Owner as a result of a Warrantable Condition.

Owner is responsible for "downtime" expenses, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a warrantable condition.

Coverage

NOTE: Where applicable with covered parts, associated plumbing, mounting hardware, gaskets, O-rings, and wiring harnesses are covered.

SHORT-TERM EMISSION-RELATED PARTS:

4500/5500 Ram Diesel

- Aftertreatment Electroconnections
- Aftertreatment Inlet & Outlet Modules
- Aftertreatment Temperature Interface Module
- Aftertreatment Temperature Sensor
- Decomposition Tube
- DEF Dosing Unit (Pump)
- DEF Dosing Valve
- Diesel Particulate Filter Differential Pressure Sensor
- Engine Out NOx Sensor
- System Out NOx Sensor
- DEF Quality Sensor
- DEF Tank Heater Coolant Control Valve
- DEF Line Heater Control Relay
- Intake Manifold
- Intake Manifold Air Temperature/Pressure Sensor
- Throttle Actuator/Valve
- Turbocharger Compressor Inlet Air Temperature/Pressure Sensor
- Turbocharger Speed Sensor
- Camshaft Valve Lobe
- Clean Idle Sticker
- Coolant Temperature Sensor
- Crankcase Breather
- Engine Oil Pressure Sensor
- Engine Speed, Position Sensor, Cam Position Sensor
- EGR Differential Pressure Sensor
- EGR Temperature Sensor

- DEF Temperature Sensors
- DEF Tank/Lines Heating Elements of Heat Exchanger & Pipe
- DEF Level Sensor
- Exhaust Gas Piping from Turbocharger out to the Last Aftertreatment Device
- Mass Air Flow Sensor
- Exhaust Gas Pressure Sensor
- Grid Heater
- Diesel Oxidation Catalyst
- Diesel Particulate Filter
- SCR Catalyst
- DEF Tank & Lines
- Exhaust Manifold
- Charge Air Cooler
- Turbocharger
- Wiring Harness Circuits Connected at Both Ends to Emissions Warrantable Components
- Engine Control Module Calibration
- Diesel Exhaust Fluid (DEF) Lamp
- On Board Diagnostic (OBD) Malfunction Indicator Lamp (MIL)
- OBD Connector
- Fuel Pump Actuator
- Fuel Lines
- Ambient Air Temperature Sensor
- Exhaust Valve
- EGR Cooler
- EGR Valve
- Engine Control Module
- Fuel Pressure Sensor
- Fuel Pump
- Injector

Replacement Parts

FCA US recommends that any service parts used for maintenance, repair or replacement of emission control systems be new, genuine FCA US/MOPAR or FCA US/MOPAR approved rebuilt parts and assemblies, and that the truck be serviced by an authorized Business Link dealer. The owner may elect to have maintenance, replacement or repair of the emission control parts performed by a facility other than an authorized Business Link dealer and may elect to use parts other than new genuine FCA US/MOPAR or FCA US/MOPAR approved rebuilt parts and assemblies for such maintenance, replacement or repair; however, the cost of such service or parts and subsequent failures resulting from such service or parts will not be covered under this emission control system warranty, except for Emergency Repairs as described below.

FCA US LLC's Responsibilities

The warranty coverage begins when the truck is delivered to the ultimate purchaser.

Repairs and service will be performed by any authorized Business Link dealer using new, genuine FCA US/MOPAR or FCA US/MOPAR approved rebuilt parts and assemblies. FCA US will repair any of the emission control parts found by FCA US to be defective without charge for parts or labor (including diagnosis which results in determination that there has been a failure of a warranted emission control part).

Emergency Repairs

In the case of an emergency where an authorized Business Link dealer is not available, repairs may be performed by any available repair location or by any individual using any replacement parts. A part not being available within 30 days or a repair not being complete within 30 days constitutes an emergency. FCA US will reimburse the owner for expenses (including diagnosis), not to exceed the manufacturer's suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented to the Ram Customer Assistance Center as a condition of reimbursement for emergency repairs not performed by a Business Link authorized dealer.

Warranty Limitations

FCA US is not responsible for failures or damage resulting from what FCA US determines to be abuse or neglect, including, but not limited to: operation without adequate coolants or lubricants; overfueling; overspeeding; lack of maintenance of cooling, lubricating or intake systems; improper storage, starting, warm-up, run-in or shut down practices; unauthorized modifications to the engine. FCA US is also not responsible for failures caused by incorrect oil or fuel or by water, dirt or other contaminants in the fuel or oil.

FCA US is not responsible for failures resulting from improper repair or the use of parts which are not genuine FCA US/MOPAR or FCA US/MOPAR approved parts.

FCA US is not responsible for the material and labor costs of emission control parts and assemblies replaced during Scheduled Maintenance of the truck as specified in the owner's manual.

THIS WARRANTY, TOGETHER WITH THE EXPRESS COMMERCIAL WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY FCA US. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Getting Service Under the California Emission Warranty:

A. What to Do If You Fail a Smog Check

If a vehicle fails a state Smog Check test during the coverage period, FCA US will repair the vehicle so that it will pass a State Smog Check re-test. The owner should take the vehicle to any authorized Business Link dealer for warranty repairs and give a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, the manufacturer must repair the vehicle free of charge.

B. What to Do to Get Warranty Service

To get warranty service -- even if you're traveling -- take your vehicle to any Business Link dealer. (FCA US recommends that you take your vehicle to a dealer who sells the same make of vehicle as yours.) That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

C. Emergency Emission Warranty Service

If you need emergency service under this warranty and a Business Link dealer is not readily available, you may have your vehicle repaired by anyone using any brand of repair parts. However, FCA US recommends that you do the following before having repairs made:

- Contact the Ram Customer Assistance Center and ask for help with emission warranty service.
- The Ram Customer Assistance Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you are going to have to use an independent servicing dealer, make arrangements during your first contact with the Ram Customer Assistance Center for getting reimbursed for emergency repairs (including labor and diagnosis). You will need to get and keep the replaced parts, as well as the original invoice marked “paid”.

- You should review with the Ram Customer Assistance Center any questions you have about the emission warranty. Reimbursement for parts will be based on FCA US's suggested retail price. Reimbursement for labor will be based on FCA US's recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you had the work done.

Before FCA US will reimburse you for emergency repairs under this warranty, you will have to provide FCA US with details on why the situation was an emergency and why dealer service was unavailable.

Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair can't be completed within 30 days.

D. How to Get More Information

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

Ram Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, Michigan 48321-8004
(866) 726-4636

California Air Resources Board
9480 Telstar Avenue, Suite 4
El Monte, California 91731

The emissions warranty statement specified in this booklet applies only to vehicles certified for sale and registered in the State of California or in one of the states listed on the insert card included with this booklet. Note that the applicability to your vehicle of the California Emission warranty depends on in which state your vehicle was certified for sale and was registered. That difference is explained on the card.

©2015 FCA US LLC. All Rights Reserved. Chrysler, Dodge, Jeep, Ram, Mopar, and SRT are registered trademarks of FCA US LLC.

2016_RAM_45_55_CHASSIS



16DD4555-026-GB