

California Emission Warranty

Your Warranty Rights and Obligations (Applies Only to Vehicles Certified for Sale and Registered in the State of California)

Gasoline Engine Trucks

The California Air Resources Board is pleased to explain the emission control system warranty on your 2015 model vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Chrysler Group LLC ("Chrysler") must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, Chrysler will repair your vehicle at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

For 3 years or 50,000 miles, whichever first occurs:

1. If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Chrysler to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
2. If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Chrysler. This is your short-term emission control system DEFECTS WARRANTY.

For 7 years or 70,000 miles, whichever first occurs:

1. If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Chrysler. This is your long-term emission control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

– As the vehicle owner, you are responsible for the performance of the **required maintenance listed in your owner's manual.** Chrysler recommends that you retain all receipts covering maintenance on your vehicle, but Chrysler cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

– You are responsible for presenting your vehicle to a Chrysler, Dodge, Jeep or Ram dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days.**

– As the vehicle owner, you should also be aware that Chrysler may deny your warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Chrysler Customer Assistance Center at (866) 726-4636 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731.

A. Parts and Performance Covered for 3 Years or 50,000 Miles, Whichever Occurs First

California law requires Chrysler to warrant that if any emission-related part on your vehicle is defective, Chrysler will repair or replace the part. The repair or replacement will be made at no charge to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

In addition, if your vehicle fails a smog check inspection, Chrysler will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

B. Parts Covered for 7 Years or 70,000 Miles, Whichever Occurs First

Chrysler also warrants that every part listed below — if installed as original equipment — is free from defects. These parts are:

Ram 3500 - Gas

- Plastic Fuel Tank
- EGR Cooler - 6.4L

Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the owner's manual.

C. Parts Covered for 8 Years or 80,000 Miles, Whichever Occurs First

If your vehicle has one of the following parts, the Federal Emission Warranty covers that part for a period of 8 years or 80,000 miles, whichever occurs first. This warranty begins on either of the following dates, whichever is earlier:

- the date you take delivery of the vehicle; or
- the date when the vehicle was first put into service — for example, as a dealer "demo" or as a Chrysler company vehicle.

The covered parts are:

- catalytic converter
- powertrain control module

D. Parts Covered for 8 Years or 100,000 Miles, Whichever Occurs First

If your vehicle qualifies for this warranty, you will find this statement, "Certified to optional useful life per 1961 (a) (8).", located on the Vehicle Emission Control Information label located on the under side of the hood on the driver's side.

Chrysler also warrants that all powertrain control modules and catalysts — if installed as original equipment — are free from defects.

6.7L Diesel Engine Trucks

Products Warranted

This Emission Control System Warranty applies to Diesel Engine Medium Duty Trucks certified with the California Air Resources Board beginning with the 2015 model year, marketed by Chrysler, and registered in California for use in Medium Duty Vehicle applications.

Your Warranty Rights and Obligations

The California Air Resources Board and Chrysler Group LLC, are pleased to explain the emission control system warranty on your 2015 model truck. In California, new motor trucks must be designed, built and equipped to meet the State's stringent anti-smog standards.

Chrysler Group LLC ("Chrysler") must warrant the emission control system on your truck for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your truck.

Your emission control system may include parts such as the engine electronic control module. Also included may be hoses, connectors and other emission-related assemblies.

Where a warrantable condition exists, Chrysler will repair your truck at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

Ram 3500 Diesel

For 5 years or 100,000 miles, whichever first occurs:

1. If any emission-related part on your truck is defective, the part will be repaired or replaced by Chrysler. This is your SHORT-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY.

For 7 years or 70,000 miles, whichever first occurs:

1. Where a warrantable condition exists on a long-term emission-related part, Chrysler will repair your truck at no cost to you including diagnosis, parts and labor. This is your LONG-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY.

Ram 4500/5500 Diesel

For 5 years or 100,000 miles, whichever first occurs:

1. If any emission-related part on your truck is defective, the part will be repaired or replaced by Chrysler. This is your SHORT-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

As the truck owner, you are responsible for the performance of the **required maintenance listed in your owner's manual.** Chrysler recommends that you retain all receipts covering maintenance on your truck, but Chrysler cannot deny warranty solely for the lack of receipts or for your failure to substantiate the performance of all scheduled maintenance.

You are responsible for presenting your truck to a Chrysler, Dodge, Jeep or Ram dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days.**

As the truck owner, you should also be aware that Chrysler may deny your warranty coverage if your truck or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Chrysler Customer Assistance Center at (866) 726-4636 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731.

A warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point.

Prior to the expiration of the applicable warranty, Owner must give notice of any warranted emission control failure to an authorized Chrysler, Dodge, Jeep or Ram dealer and deliver the truck to such facility for repair.

Owner is responsible for incidental costs such as: communication expenses, meals, lodging incurred by Owner or employee of Owner as a result of a Warrantable Condition.

Owner is responsible for “downtime” expenses, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a warrantable condition.

Coverage

NOTE: Where applicable with covered parts, associated plumbing, mounting hardware, gaskets, O-rings, and wiring harnesses are covered.

LONG-TERM EMISSION-RELATED PARTS:

3500 Ram Diesel

- Diesel Oxidation Catalyst
- Diesel Particulate Filter
- SCR Catalyst
- DEF Tank & Lines
- Exhaust Manifold
- Charge Air Cooler
- Turbocharger
- Exhaust Valve
- EGR Cooler
- EGR Valve
- ECM
- Fuel Pressure Sensor
- Fuel Pump
- Injector

SHORT-TERM EMISSION-RELATED PARTS:

3500 Ram Diesel and 4500/5500 Ram Diesel

- Aftertreatment Electroconnections
- Aftertreatment Inlet & Outlet Modules
- Aftertreatment Temperature Interface Module
- Aftertreatment Temperature Sensor
- Decomposition Tube
- DEF Dosing Unit (Pump)
- Intake Manifold
- Intake Manifold Air Temperature/Pressure Sensor
- Throttle Actuator/Valve
- Turbocharger Compressor Inlet Air Temperature/Pressure Sensor
- Turbocharger Speed Sensor
- Camshaft Valve Lobe

- DEF Dosing Valve
- Diesel Particulate Filter Differential Pressure Sensor
- NH3 Sensor
- Engine Out NOx Sensor
- System Out NOx Sensor
- DEF Quality Sensor
- DEF Tank Heater Coolant Control Valve
- DEF Line Heater Control Relay
- DEF Temperature Sensors
- DEF Tank/Lines Heating Elements of Heat Exchanger & Pipe
- DEF Level Sensor
- Clean Idle Sticker
- Coolant Temperature Sensor
- Crankcase Breather
- Engine Oil Pressure Sensor
- Engine Speed, Position Sensor, Cam Position Sensor
- EGR Differential Pressure Sensor
- EGR Temperature Sensor
- Wiring Harness Circuits Connected at Both Ends to Emissions Warrantable Components
- Engine Control Module Calibration
- Diesel Exhaust Fluid (DEF) Lamp
- On Board Diagnostic (OBD) Malfunction Indicator Lamp (MIL)

- Exhaust Gas Piping from Turbocharger out to the Last Aftertreatment Device
- OBD Connector
- Mass Air Flow Sensor
- Fuel Pump Actuator
- Exhaust Gas Pressure Sensor
- Fuel Lines
- Grid Heater
- Ambient Air Temperature Sensor

SHORT-TERM EMISSION-RELATED PARTS:

4500/5500 Ram Diesel

- Diesel Oxidation Catalyst
- Exhaust Valve
- Diesel Particulate Filter
- EGR Cooler
- SCR Catalyst
- EGR Valve
- DEF Tank & Lines
- Engine Control Module
- Exhaust Manifold
- Fuel Pressure Sensor
- Charge Air Cooler
- Fuel Pump
- Turbocharger
- Injector

Replacement Parts

Chrysler recommends that any service parts used for maintenance, repair or replacement of emission control systems be new, genuine Chrysler/MOPAR or Chrysler/MOPAR approved rebuilt parts and assemblies, and that the truck be serviced by an authorized Chrysler, Dodge, Jeep or Ram dealer. The owner may elect to have maintenance, replacement or repair of the emission control parts performed by a facility other than an authorized Chrysler, Dodge, Jeep or Ram dealer and may elect to use parts other than new genuine Chrysler/MOPAR or Chrysler/MOPAR approved rebuilt parts and assemblies for such maintenance, replacement or repair; however, the cost of such service or parts and subsequent failures resulting from such service or parts will not be covered under this emission control system warranty, except for Emergency Repairs as described below.

Chrysler Group LLC's Responsibilities

The warranty coverage begins when the truck is delivered to the ultimate purchaser.

Repairs and service will be performed by any authorized Chrysler, Dodge, Jeep or Ram dealer using new, genuine Chrysler/MOPAR or Chrysler/MOPAR approved rebuilt parts and assemblies. Chrysler will repair any of the emission control parts found by Chrysler to be defective without charge for parts or labor (including diagnosis which results in determination that there has been a failure of a warranted emission control part).

Emergency Repairs

In the case of an emergency where an authorized Chrysler, Dodge, Jeep or Ram dealer is not available, repairs may be performed by any available repair location or by any individual using any replacement parts. A part not being available within 30 days or a repair not being complete within 30 days constitutes an emergency. Chrysler will reimburse the owner for expenses (including diagnosis), not to exceed the manufacturer's suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented to the Chrysler Customer Center as a condition of reimbursement for emergency repairs not performed by a Chrysler, Dodge, Jeep or Ram authorized dealer.

Warranty Limitations

Chrysler is not responsible for failures or damage resulting from what Chrysler determines to be abuse or neglect, including, but not limited to: operation without adequate coolants or lubricants; overfueling; overspeeding; lack of maintenance of cooling, lubricating or intake systems; improper storage, starting, warm-up, run-in or shut down practices; unauthorized modifications to the engine. Chrysler is also not responsible for failures caused by incorrect oil or fuel or by water, dirt or other contaminants in the fuel or oil.

Chrysler is not responsible for failures resulting from improper repair or the use of parts which are not genuine Chrysler/MOPAR or Chrysler/MOPAR approved parts.

Chrysler is not responsible for the material and labor costs of emission control parts and assemblies replaced during Scheduled Maintenance of the truck as specified in the owner's manual.

THIS WARRANTY, TOGETHER WITH THE EXPRESS COMMERCIAL WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY CHRYSLER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Getting Service Under the California Emission Warranty:

A. What to Do If You Fail a Smog Check

If a vehicle fails a state Smog Check test during the coverage period, Chrysler Group LLC ("Chrysler") will repair the vehicle so that it will pass a State Smog Check re-test. The owner should take the vehicle to any authorized Chrysler, Dodge, Jeep or Ram dealer for warranty repairs and give a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, the manufacturer must repair the vehicle free of charge.

B. What to Do to Get Warranty Service

To get warranty service -- even if you're traveling -- take your vehicle to any Chrysler, Dodge, Jeep or Ram dealer. (Chrysler recommends that you take your vehicle to a dealer who sells the same make of vehicle as yours.) That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

C. Emergency Emission Warranty Service

If you need emergency service under this warranty and a Chrysler, Dodge, Jeep or Ram dealer is not readily available, you may have your vehicle repaired by anyone using any brand of repair parts. However, Chrysler recommends that you do the following before having repairs made:

- Contact the Chrysler Group LLC Customer Assistance Center and ask for help with emission warranty service.
- The Customer Assistance Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you are going to have to use an independent servicing dealer, make arrangements during your first contact with the Customer Assistance Center for getting reimbursed for emergency repairs (including labor and diagnosis). You will need to get and keep the replaced parts, as well as the original invoice marked “paid”.
- You should review with the Customer Assistance Center any questions you have about the emission warranty. Reimbursement for parts will be based on Chrysler’s suggested retail price. Reimbursement for labor will be based on Chrysler’s recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you had the work done.

Before Chrysler will reimburse you for emergency repairs under this warranty, you will have to provide Chrysler with details on why the situation was an emergency and why dealer service was unavailable.

Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair can’t be completed within 30 days.

D. How to Get More Information

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

Chrysler Group LLC
Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, Michigan 48321-8004
(866) 726-4636

California Air Resources Board
9480 Telstar Avenue, Suite 4
El Monte, California 91731

The emissions warranty statement specified in this booklet applies only to vehicles certified for sale and registered in the State of California or in one of the states listed on the insert card included with this booklet. Note that the applicability to your vehicle of the California Emission warranty depends on in which state your vehicle was certified for sale and was registered. That difference is explained on the card.