FCA

FIAT CHRYSLER AUTOMOBILES

THIS ADDENDUM UPDATES INFORMATION ON "NOTICE UNDER STATE LEMON LAWS" IN YOUR WARRANTY MANUAL

MODEL: All Alfa Romeo, Chrysler, Dodge, FIAT®, Jeep® and Ram Vehicles

MODEL YEARS: This applies to model years 2019 to current

SUBJECT: California Song-Beverly Consumer Warranty Act

The verbiage for the Notice Under State Lemon Laws has been updated as follows:

A. Some states have laws allowing you to get a replacement vehicle or a refund of the vehicle's purchase price under certain circumstances. These laws vary from state to state. If your state law allows, FCA US LLC requires that you first notify us in writing of any service difficulty that you may have experienced so that we can have a chance to make any needed repairs before you are eligible for remedies provided by these laws. In all other states, we ask that you give us written notice of any service difficulty. Send your written notice to the FCA US LLC Customer Assistance Center using the address in the "Helpful Addresses and Phone Numbers" section.

B. For California residents, FCA US LLC has chosen to opt-in to the provisions of the California Code of Civil Procedure, Sections 871.20 through 871.30 and the provisions of those chapters that govern vehicles. Notices pursuant the Song-Beverly Consumer Warranty Act, containing an accurate Vehicle Identification Number (VIN) of the motor vehicle, and a brief summary of the repair history and problems with the motor vehicle should be emailed to warrantynotice@stellantis.com. Also, notices may be sent by certified or registered mail, return receipt requested to P.O. Box 436000 Pontiac, MI 48343. Additional information can be found at https://www.dca.ca.gov/acp/.

NOTE:
California residents asserting a claim arising under the Song-Beverly Consumer Warranty Act agree to arbitrate related claims for attorney fees with the National Center for Dispute Settlement, LLC ("NCDS") under its Attorney Fee Arbitration Rules, as then in effect.

B. Para los residentes de California, FCA US LLC ha optado por acogerse a las disposiciones del Código de Procedimiento Civil de California, secciones 871.20 a 871.30 y las disposiciones de esos capítulos relativas a vehículos. Las notificaciones de conformidad con la Ley Song-Beverly de garantías del consumidor, que deben contener un número preciso de identificación del vehículo motorizado (VIN), y una breve reseña del historial de reparación y los problemas con el vehículo motorizado, se enviarán por correo electrónico a warrantynotice@stellantis.com. Los avisos también pueden ser enviados por correo certificado o registrado, con acuse de recibo, a P.O. Box 436000 Pontiac, MI 48343. Encontrará más información en https://www.dca.ca.gov/acp/.

NOTA:
Los residentes de California que presenten una reclamación bajo la Ley Song-Beverly de garantías del consumidor, acuerdan arbitrar las reclamaciones que correspondan a honorarios legales con el Centro Nacional para Liquidación de Disputas, LLC ("NCDS"), en consonancia con sus reglas de arbitraje para honorarios legales vigentes en ese momento.

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